

Abuse
 Child Abuse Hotline.....1-800-252-5400
 Crisis Center - Jacksonville 1-800-232-8519
 Disabled/Elder Abuse Hotline.....1-800-252-5400
 Family Violence Hotline (spouse/partner)
 Texas1-800-252-5400
 Locally1-800-232-8519

Adoption
 Adoption Access1-800-FREE HUG

Advocacy, Inc......1-800-252-9108

Alcohol & Drug Abuse:
 Alcoholic Anonymous903-586-0713
 Beverly Womack903-586-1428
 East Texas Medical Center – Behavioral ...903-266-2200

Bereavement Programs
 The Hospice of East Texas1-800-777-9860

Chamber of Commerce
 Bullard903-984-4238
 Jacksonville.....903-586-2217

Rusk903-683-4242
 Troup903-842-4113

Child Care (subsidized).....1-800-456-1448

Child Find of America.....1-800-426-5678

Clothing
 Clothes Closet
 Goodwill903-586-2259
 Crisis Center903-586-9118

Counseling Jacksonville
 Access –
 Services to at Risk Youth.....903-586-3175
 MHMR Crisis Hotline1-800-621-1693

Beverly Womack CRPS inc.....903-586-1428
 Crisis Center1-800-232-8519
 The Hospice of East Texas 1-800-777-9860
 Trinity Counseling 903-586-6736

RUSK
 East Texas Counseling & Consulting.. . . .903-683-2459
 Samaritan Counseling Center 903-683-1881
Early Childhood Intervention
 Andrew Center for Cherokee County903-597-5056

Education
CHEROKEE COUNTY

Alto
 Superintendent936-858-4391

Jacksonville
 Head Start.....903-568-3577

Administrative903-586-6511

New Summerfield903-726-3536

Rusk
 Business Office903-683-5296

Wells
 Principals936-867-4400

Employment
 East Texas Workforce Centers.....
 Jacksonville -903-586-3688

Texas Rehabilitation Commission ...903-586-3526
 Texas Unemployment Claims.....1-800-939-6631

Eye Centers
 See Area Phone Book

Food
 Texas Dept. of Health and Human Services
 See Reverse Side
 Central Baptist–Angel Food Ministry 903-586-2215
 First United Methodist Church903-586-2494
 Hope Center903-586-7781
 Meals on Wheels.....1-800-259-0612
 Jacksonville903-586-3939
 Rusk Senior Center903-683-2196
 St. Vincent DePaul903-586-4538

WIC(Women, Infants, Children)
 Jacksonville903-589-0734
 Market 2 GO (WIC STORE)903-589-0606
Governor’s Information & Referral Hotline
1-800-252-9600

Health Care
 Cherokee County Health Department:
 903-586-6191
 East Texas Medical Center
 Jacksonville.....903-541-5000
 Mother Frances Hospital –Jacksonville
 903-541-4500

Home Health Agencies:
 See Area Phone Book

Hospice
 The Hospice of East Texas – Jacksonville
 903-589-0232 or 1-800-777-9860

Housing
 Rusk Housing Authority.....903-683-4488
 Jacksonville Housing Authority.....903-586-7585
 Arc-Tec Council of Government.....1-800-988-3331
 Fair Housing Complaint.....1-800-669-9777

Information & Referral.....211
Legal Services
 Attorney General Child Support Enforcement
903-784-4322
 Protective Order Assistance1-800-232-8519
Medical Bills and Prescription Assistance:
 Hope Center903-586-7781

Mental Health/Mental Retardation Services:
 Access903-683-2468
 Cherokee County Mental Retardation Association:
 Jacksonville.....903-586-0437

Pharmacies
 See Area Phone Book

Poison Control Center
 Texas.....1-800-764-7661
 National Poison Control Center
 1-800-222-1222

HHSC Office of Ombudsman.....1-877-787-8999
Pregnancy Center
 Living Alternatives of Jacksonville . 903-586-9016

Rape Hotlines
 Local1-800-232-8519
 National.....1-800-444-2836
 Rape Abuse Incest Hotline
 Local1-800-232-8519

National1-800-656-4673
Rehabilitation Services
 East Texas Medical Center903-541-5000
 Mother Francis Hospital Systems903-541-4548
Senior Citizens
 Area Agency on Aging in East Texas
 1-800-442-8845
 Jacksonville Senior Center.....903-586-1696

Social Security
1-800-772-1213

Suicide Prevention
 Hopeline 24/7.....1-800-784-2433

Telephone Service for the Deaf
 USA Relay.....1-800-735-2988

Texas Dept. Of Insurance.....1-800-252-3439
Texas Depr. of Public Safety903-586-5631

Texas Runaway Hotline..... 1-888-580-4357
Texas Veterans Commission..... 903-737-2484

Texas Youth Hotline..... 1-800-210-2278

Transportation
 Medicaid Medical Transportation...877-633-8747
 Hope903-586-7781

Utilities
 Electric
 TXU – 1-800-483-4000

Cherokee County Coop 903-683-2248

Water – City of Jacksonville 903-586-3510

Utility Assistance
 Community Action Program903-589-5060

Youth Crisis & Runaway Hotline
1-800-448-4663
2008

Medicaid Physicians, PA's, & NP's

Jacksonville:

Trinity Clinic 903-586-5678
ETMC Clinic-Jacksonville 903-541-5000
ETMC Clinic-Rusk 903-683-3600
Dr. Ault 903-284-6105

Medicaid Dentists

Jacksonville:

Dr. Mark Thompson 903-586-6829
All Smiles 903-586-0741
Dentistry for Children 903-284-6149

Rusk:

Dr. Gerald Ocker 903-683-5158
Dr. Stacy Black 903-683-5751

Texas Health Step Providers

Jacksonville:

Trinity Clinic 903-586-5678
ETMC Clinic-Jacksonville 903-541-5000
ETMC Clinic-Rusk 903-683-3600
Dr. Ault 903-284-6105

Texas State Agencies

Health & Human Services (HHS)

Rusk: 903-683-5473

Jacksonville: 903-586-7626

(Food Stamps, Medicaid, CHIP, TANF, Texas Works)

Dept. of Aging & Disability Services (DADS)

Jacksonville: 903-586-7626

(Adult Foster Care, Day Activity & Health Services, Emergency Response Services, Family Care Services, Meal Services, Primary Home Care Services, Assisted Living/Residential Care Services, Community Based Alternatives, & MDCP)

Dept. of Family & Protective Services (DFPS)

Jacksonville: 903-586-7626

(Child Protective Services, Adoption & Foster Care, Adult Protective Services)

Dept. of State Health Services (DSHS)

Palestine: 903-729-6164

(Children with Special Health Care Needs, Texas Health Steps, Medical Case Management – covers Cherokee County)

Palestine:

Palestine Clinic: 903-729-1116

Dept. of Assistive & Rehabilitative Services (DARS) :

Division for Rehabilitation Services:

Anderson & Cherokee 1-800-959-5706

Office for Deaf & Hard Hearing Services:

512-407-3250 or 512-407-3251 TTY

Division for Blind Services:

Cherokee County: 1-936-634-8700

Division for Early Childhood Intervention:

1-800-250-2246

Division for Disability Determination Services:

1-800-252-7009



Marla Phillips, LBSW

Medical Social Worker

Palestine Office

330 E. Spring St., Ste. D

Palestine, TX 75801

Office: 903-661-6089

Fax: 903-729-7034

Email: Marla.Phillips@dshs.state.tx.us



Social Work Service

Directory

2015

- Cherokee County