

**Abuse**  
Child Abuse Hotline.....1-800-252-5400  
Disabled/Elder Abuse Hotline.....1-800-252-5400  
Family Violence Hotline(spouse/partner)  
.....1-800-252-5400

**Adoption**  
The Gladney Center.....1-800-452-3639  
24 hr. Pregnancy hotline.....1-800-592-4725  
**Advocacy, Inc.**.....1-800-252-9108

**Alcohol & Drug Abuse:**  
AA Palestine.....903-729-1887

**Chamber of Commerce**  
Palestine.....903-729-6066  
**Child Care (subsidized)**.....1-800-676-8283  
**Child Find of America**.....1-800-426-5678  
**Clothing**  
Family Outreach Center  
Palestine.....903-723-8294  
Goodwill.....903-731-4060  
St. Vincent De Paul.....903-729-5093  
United Church Charities.....903-764-5110

**Counseling**  
ACCESS.....903-723-6136  
Mary Cox, PHD.....903-729-7783  
Counseling & Testing Associates.....903-723-3449  
Crisis Center.....903-723-5858  
Professional Counseling Services.....903-723-2727  
Mike Forrest, LPC.....903-723-0911  
**Disaster Relief**  
American Red Cross.....903-581-7981  
Salvation Army.....903-592-1117

**Education**  
TVCC.....903-729-0256  
Elkhart Head Start.....903-764-5706  
Palestine Head Start.....903-731-4666  
ECI.....903-597-5067  
DARS.....903-675-5706

**Employment**  
Texas Workforce Commission.....903-729-0178  
Texas Unemployment Claims.....1-800-939-6631

**Food**  
Basics of Life.....903-729-0204  
Church of Christ Food Bank .....903-729-0196  
Meals on Wheels.....903-729-0612  
Sacred Heart Catholic Church.....903-729-2643

Stockpot.....903-729-2891  
Texas Dept. of Health and Human Services  
Palestine.....903-723-1905  
WIC(Women, Infants, Children)  
Palestine.....903-729-2310  
**Governors Information & Referral Hotline**  
.....1-800-252-9600

**Health Care**  
Anderson County Indigent Health Care:  
.....903-764-5157  
Palestine Regional Medical Center Hospital  
.....903-731-1000

Department of State Health Services  
Palestine.....903-729-1116

**Home Health Agencies:**  
Additional Care for Kids-Home Health  
Grace Visiting Nurses.....1-800-626-8226  
At Home Healthcare.....903-586-1230  
Exceptional Home Health.....903-737-9810  
Jordan Health Services.....1-800-860-2591

**Hospice**  
Hospice of East Texas  
Palestine.....903-729-7818

**Housing**  
Palestine Housing Authority.....903-764-5696  
Fair Housing Compliant.....1-800-669-9777

**Income Assistance**  
Food Stamps(Lone Star Card) & ( TANF)  
Palestine.....903-723-1905  
HHSC hotline.....1-800-252-9330  
HHSC report changes(Address/Phone)  
.....1-800-980-9997

**Information & Referral.....211**  
**Insurance & Waiver Programs**  
CHIP Hotline.....1-800-647-6558  
Community Living Assistance & Support Service  
Program.....1-877-438-5658  
Medically Dependent Children’s Program  
.....1-877-438-5658  
Health Insurance Premium Payment Assistance  
.....1-800-440-0493

**Legal Services**  
East Texas Legal Services.....903-595-4781  
Attorney General Child Support Enforcement  
.....800-252-8014  
CASA.....903-675-7070

**Medicare Information**.....903-729-0174  
**Mental Health/Mental Retardation Services:**  
ACCESS.....903-723-6136  
Palestine Regional Medical Center Psych Center:  
.....903-731-5000

**Poison Control Center**  
Texas.....1-800-764-7661  
National Poison Control Center.....1-800-222-1222

**Prescription Assistance Programs:**  
.....903-739-9895  
.....903-785-4521

**Rape Hotline**  
.....1-800-444-2836

**Rehabilitation Services**  
ACCESS.....903-723-6136  
Andrews Center.....903-675-8541  
ACCESS IHFS.....903-586-5507  
CCAD.....903-729-0174  
DADS (Comm. For Blind).....936-634-8700  
MDCP.....1-877-3658  
HHSC Office of Ombudsman.....1-877-787-8999

**Senior Citizens**  
Senior Citizens Project.....903-729-0255

**Social Security**  
.....**1-800-772-1213**

**Support Groups**  
Palestine Resource Center (Groups include  
grief,  
nutrition & wellness support) 903-729-7505  
Abuse Support Group (Women & Children)  
Crisis Center.....903-723-5858

**Telephone Service for the Deaf**  
USA Relay.....1-800-735-2988

**Texas Dept. Of Insurance**.....1-800-252-3439  
**Texas Runaway Hotline**.....1-888-580-4357

**Texas Veterans Commission**.....903-737-2484  
**Texas Youth Hotline**.....1-800-210-2278

**Transportation**  
Medicaid Medical Transportation  
.....1-877-633-8747

**Utilities**

Community Services  
Anderson County.....903-723-4750  
Caring People of Palestine.....903-729-7994

Greater Palestine Ministerial All. 903-729-3178  
United Church Charities.....903-764-5110

**Veterans Affairs**  
**Benefits**  
Information.....1-800-827-1000

**Outpatient Clinic**  
Palestine.....903-723-9006

**Youth Crisis & Runaway Hotline**  
.....1-800-448-4663

**CSHCN Physicians**

**Palestine:**

Pediatric Associates 903-723-6092  
Dr. Ross and Dr. Luce  
903-729-2428

**Medicaid Physicians, PA's, & NP's**

**Palestine:**

Pediatric Associates 903-723-6092  
Dr. Ross & Dr. Luce 903-729-2428  
E. Tx. Family Medicine 903-723-8533  
ETMC First Physicians 903-876-5888

**Medicaid Dentists**

**Palestine:**

Dr. Troy Simmons 903-729-0712

**Texas Health Step Providers**

**Palestine:**

Pediatric Associates 903-723-6092  
E. Tx. Family Medicine 903-723-8533  
ETMC First Physicians 903-876-5888

**Texas State Agencies**

**Health & Human Services (HHS)**

**Palestine** 903-723-1905  
(Food Stamps, Medicaid, CHIP, TANF, Texas Works)

**Dept. of Aging & Disability Services (DADS)**

**Palestine** 903-729-0174  
(Adult Foster Care, Day Activity & Health Services, Emergency Response Services, Family Care Services, Meal Services, Primary Home Care Services, Assisted Living/Residential Care Services, Community Based Alternatives, & MDCP)

**Dept. of Family & Protective Services (DFPS)**

**Palestine:** 903-729-0174  
(Child Protective Services, Adoption & Foster Care, Adult Protective Services)

**Dept. of State Health Services (DSHS)**

**Palestine:** 903-729-6164  
(Children with Special Health Care Needs, Medical Case Management – covers

Anderson County

**Palestine:** 903-729-2310

Palestine Clinic: 903-729-1116

**Dept. of Assistive & Rehabilitative Services (DARS) :**

Division for Rehabilitation Services:

Anderson & Henderson 1-800-959-5706

Office for Deaf & Hard Hearing Services:

512-407-3250 or 512-407-3251 TTY

Division for Blind Services:

Anderson County: 1-936-634-8700

Division for Early Childhood Intervention:

1-800-250-2246

Division for Disability Determination Services:

1-800-252-7009



Marla Phillips, LBSW

Medical Social Worker

Palestine Office

330 E. Spring St., Ste. D

Palestine, TX 75801

Office: 903-661-6089

Fax: 903-729-7034

Email: Marla.Phillips@dshs.state.tx.us



**Social Work Service**

**Directory**

**2015**

- Anderson County